CSULA, Office for Students with Disabilities
Fall 2010 New Student Information Workshop

Context

OSD Mission Statement

The Office for Students with Disabilities promotes student independence and achievement by providing educational and disability-related support services and by ensuring access to academic programs, services and centers through the prescription of accommodations as mandated in the Americans with Disabilities Act. By fostering a supportive campus environment, we encourage students with disabilities to matriculate and graduate.

Methods

- All new OSD students were invited to participate in a new student information workshop which included information on: OSD support services, CSULA information and resources and success strategies.

- All students took a pre assessment survey which asked "How prepared do you feel about your educational transition at this time? "How prepared do you feel to use OSD services?"

Results

<table>
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<th>Knowledge of resources and services</th>
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<tr>
<td>N= 80</td>
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<table>
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<th>Percentage who responded</th>
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<td>SU10</td>
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- “How prepared do you feel about your educational transition at this time?"
- How prepared do you feel to use OSD services?

Next Steps

- In FA 2010 staff will conduct a post assessment survey asking the two questions. Data will be compared to the SU10 workshop to determine percent of change in students feeling prepared.

- The following data will be compiled:
  - Retention of information
  - Knowledge of resources
  - GPA and retention rates for cohort compared to FA09 cohort who didn’t receive workshop

Student Feedback

- “I loved everything about the workshop; I got a lot of information that will help me succeed”.

- “I appreciated that the services were clarified and I know where to go for help”

- “I liked learning about the different programs and the services they offer.”